“ Feedback “

**id**: ObjectId (Primary key)

**guestId**: ObjectId (Foreign key referencing Guests table)

**overallRating**: Number (1-5)

**comment**: String

**rClean**: Number (1-5) // roomCleanliness

**fAndD**: Number (1-5) // foodAndDining

**staff**: Number (1-5) //staffFriendliness

**trans**: Number (1-5) // transportService

“ Marketing\_Campaign “

"\_id": "ObjectId (Primary key)", "name": "String", "budget": "Number", "duration": "Number", "description": "String", "platform": "String", "createdAt": "Date", “createdBy”:”String”

“ Campaign\_Task “

"\_id": "ObjectId (Primary key)", "campaignId": "ObjectId (Foreign key referencing MarketingCampaigns)", "assignedTo": "ObjectId (Reference to User ID from UserTable)", "taskDescription": "String", "status": "String", "dueDate": "Date"

“ Performance“

id: ObjectId (Primary key), campaignId: ObjectId (Foreign key referencing MarketingCampaigns table), memberId: ObjectId (Foreign key referencing Marketing Team Member table), calls: Number, messages: Number, bookings: Number

“ Deleted\_Campaign “

id: ObjectId (Primary key), campaignId: ObjectId (Foreign key referencing Marketing\_Campaign table), deletedBy: ObjectId (Reference to User ID from UserTable), deletedAt: Date